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August 2, 2004

Dennis Keschl
Administrative Director
Public Utilities Commission
242 State Street
Augusta, Maine 04333-0018

RE: Investigation Into the Adequacy of Utility Services in Maine During Power Outages,
Docket No. 2002-151

Dear Mr. Keschl:

In the November 14, 2003 Order in the above-referenced docket, Ordering Paragraph 2 requires Verizon to add to its already filed emergency response plans, providing "detailed emergency response plans to provide operational guidance during future emergencies and maintain a current copy of all such plans at the Commission." Verizon is required "to prepare or update, and file these plans within six months of the Order." Due to the preoccupation of personnel involved with the ERP with preparations for the Democratic National Convention in Boston, Verizon was granted an extension of this deadline until August 1, 2004.

To date most of the work has been completed on the Emergency Response Plans. However, due to its comprehensive nature, additional finetuning and internal reviews are required. Verizon is requesting an additional extension to August 16th for delivery of the finished plan. This has been discussed with and found to be acceptable to Staff.

Thank you very much for supporting this request.

Sincerely,

Karen B Romano

Karen Romano

Cc: J. Sukaskas

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2004 AUG - 2 PM 4:56
MAINE PUBLIC
UTILITY COMM.
Extension granted
as requested
by order of
Hearing Examiner
Trine M. Saggren
by [signature]